

Workshop Package – Additional Information

Herewith is information that will assist you in deciding that the Dr Smash programme is the system for you. Dr Smash has been running for over 15 years and is a family run business, which aim at offering a **complete solution and support** to the running of a profitable workshop.

Programme Overview

Dr. Smash is a menu driven Management & Control System that uses the Windows platform. Thus having ease of use and user friendliness. The Owner specifies the way he wants his company to run, and is safe in the knowledge that his rules will be applied. At the same time, he is allowed the flexibility to make a profit.

Dr. Smash Software contains the following, in brief :

- **Car Check In** Control and Show a cars position in the System
Vehicle Security Checks
- **Tow In Control** Keep records of your Tow ins
Invoice out separate Tow in
Link Tow in to job cards
- **Job Cards** Chassis and Engine Number Records
Details of Job
Details of customer
- **Parts Required** Requests
Internal Authorization & External (Owner) Authorization
- **Buying System** Requisitions, Ordering and Receiving
Keeps track of ex-factory parts
Parts tracking
Signing Creditor invoices off against the job
- **RFC System** Full Return for Credit Control
- **Consumable** Full Consumable Stores Control System
Requesting & Ordering
Issuing to a particular Job
Invoice out consumables
Order History
Track Wastage
- **Stock** Controls and Tracks New & S/H Stock
- **Assets & Tools** Controls and Tracks the assets and tools
- **Invoice System** All the loose ends tied up: Extras, RFC's , Spares Costing for each job
- **Debtors System** With Intelligent Bank related Receipting, VAT, Sales
Debtor Month end Reports
- **Creditors System** Easy Statement Reconciliation's
Month End Vat Reports or Vat on Payments Made
- **Monitor** Overview of all vehicles under your control
Informs you of Workshop Status and Position, Admin or Spares Problems
- **Queries** Customers / Cars Job History
Old Jobs at a touch of a button
Suppliers Outstanding Totals
Individual Suppliers monthly Purchases
Real time Debtors Balances
Individual Debtor Balances

Additional Modules

- **Customer care SMS facilities** Auto Generate sms s and emails
Last Contact Dates
Keep track of how the client wants to be updated
Complete History of all contact made with Clients
- **Web page updates** Allows your client to get an update from the internet
- **Sales Monitor** Booking in vehicles to monitor workload for month
- **Financials** Cash Book, Petty Cash, General Ledger
Income Statement, Balance Sheet
- **Payroll** Salaries, Weekly and fortnightly paid
Tax tables updated annually
Coinage / Bank Transfer Reports
Industrial Council Reports
Year To Date Reports,
Electronic IRP 5's
- **Access Control** Entry / Exit Door Control & reporting
Authorised Entry only
- **Siren Control** Timed break notification
- **Productivity** Time on Jobcard
Time for employee on Job
Total time for Job
Total time for employee worked
- **Time and Attendance** Unlimited Number of Employees
Uses proximity badges 125 mhz
Auto Time Calculation
Daily Shift Times
Weekly Rosters
Rotations
Single Shift (i.e. 8am to 5pm)
Multi Shift
Single Shift - Multi Clocking
Clock Card Style Report on Time
Total Hrs per employee type report
Exception reporting
Early/Late clocking report
Absenteeism Report
Time Editing
Overtime Authorization
Temp Badge replacement
Payroll Export

Optional Extras

Quote letterheads adapted to your shop (Dr Smash provides a standard letterhead, but if You would like your own logos on your Invoice and Quote)

Hardware Specifications

Probably the most expensive part of computerising your shop will be the hardware.

Use the recommended list as a guide and buy from a reputable supplier who will support you and not sell you an inferior quality computer.

Suggested Minimum Specifications

- **Server (Where your data is stored)**
 - Pentium 4
 - Modem (for modem / Email Support)
 - 512 - 2 Gigs RAM
 - 40 GIG Hard Drive
 - Super VGA 17 inch Colour Monitor
 - Keyboard
 - Mouse
- **Workstation (You work on the program only)**
 - Pentium 4
 - 512 – 1 Gig RAM
 - 6 Gig Hard Drive
 - Super VGA Colour Monitor
 - Keyboard
 - Mouse
- **Printers** Dr Smash recommends the page printers. Preferably a page printer with a separate black cartridge as a colour cartridge will be uneconomical. A continuous paper dot matrix can be used but you will find them slow and maybe even unprofessional.
- **Uninterrupted Power Supply (UPS)** It is essential that the UPS covers all computers and Switches. As it will ensure a smooth flow of power to all equipment and protect it from all power surges and complete power failures. All information will be protected in the event of a power failure, with 30 minutes back up time available to shut down safely and perform backups.
- **Internet Access:** although the Dr Smash program itself does not require internet access, it is beneficial as all updates, upgrades and support are done via the internet.

Networks Specifications

The networking facilities built into Windows 98 or Windows XP should prove adequate for the smaller installations. As you add more computers your network will need to become more sophisticated. The Dr. Smash Program is easily networked using Novel or Windows Server.

We recommend the following configurations:

1 to 5 Computers runs happily on a Windows 98 or XP Network.

We suggest that a Switch is used to connect the computers.

5 to 9 Computers. Because of the load, we suggest that one computer is used only to handle the data, and no user operates that machine.

9 to > Computers. It is now time to think in terms of an upgrade to a full Stand-alone Network Server using Lynex, Windows Server or Novel.

Training

Training is provided with this package. There is an on-line manual that has explanations on how to carry out the required procedures, step by step.

A Dr Smash consultant will conduct training at your premises according to your support or no-support contracts

Software Prices

The Software Prices are determined by each shops requirements. I.e. Number of Users, What Network etc.

Please contact me for a quotation.

Software Contract

Monthly Support (2 users)

- R460-00 per month

Dr Smash prides themselves on the back up and support that they offer. The software contract takes effect a month after installation. The monthly support fee is based on the number of users purchased.

The software support contract entitles you the following :

- Free Telephone and Modem Support :
- Additional Support
- All updates to the installed version are Free
- Discounts on all additional modules

Dr Smash Users

Please feel free to ask contact me for a list of Dr Smash users should you wish to contact them for referrals

Thank you for the interest shown in our product. If you do have any more questions or would like to arrange a demonstration please contact your closest branch.

Head office		031 700 6498
Gauteng / Mpumalanga etc	Wesley	082 777 6538
Western Province	Merle	082 552 7404

Regards
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National Manageress.